



SEAT RE-SALE

G U I D E

Seat Re-Sale for Full Season Members

The days of missing out on value for money if you are unable to attend a Cronulla Sharks home game are long gone. In partnership with Ticketek, the Cronulla Sharks are launching a seat re-sale option for Members who can't attend games and wish to have their seats sold to other Members or fans.

Members with questions about the Seat Re-Sale process are encouraged to visit our [Seat Re-Sale FAQs](#) document or contact the Membership Team via email at members@sharks.com.au

Step 1 - Log into Members Portal

Visit the [Membership Portal](#), and login using your Membership Number as your Username.

If you can't remember your Password, select 'Forgotten your Password?' which will send an email to the email address linked to your Membership to assist you with logging in.



Forgotten your password?

If you forgotten your password or logging in for the first time, please use the reset password button to activate your account.

RESET PASSWORD

[Not a member yet?](#) - Please choose a membership package to suit your needs and follow the steps to register your details.

Member login

Please sign in to manage your account (your username is your Member Number).

Username

Your member number

Password

.....

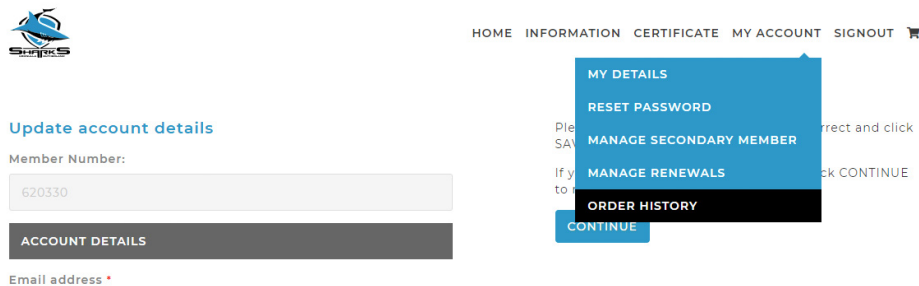
[Forgotten your password?](#)

SIGN IN

Remember my username
Uncheck if you are on a shared computer.

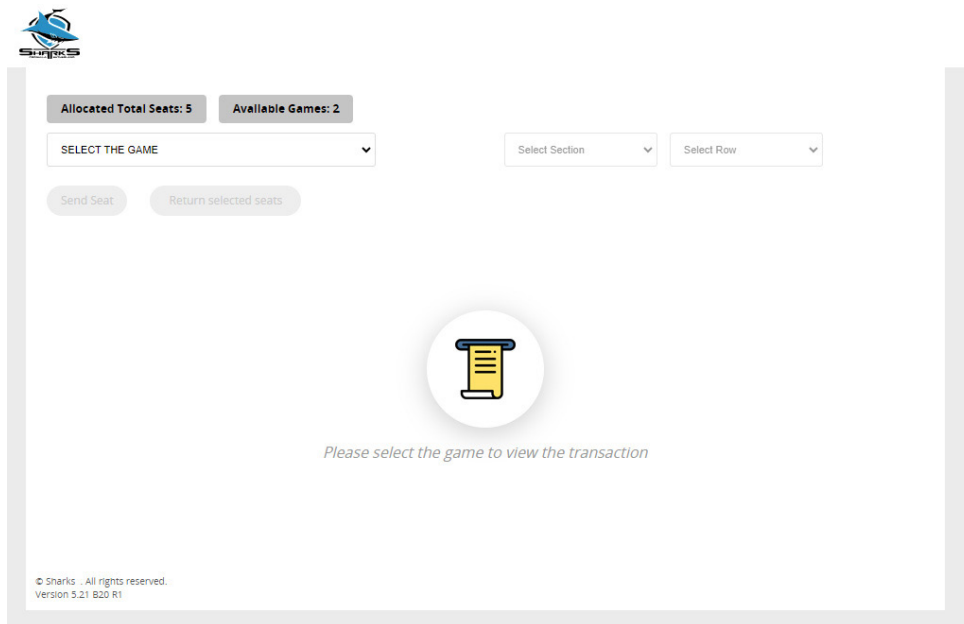
Step 2 - Viewing your Order History

Once you have logged into your account, you will see 'My Account' in the top menu bar.



Hover over 'My Account' to display the drop-down menu and select 'Order History'. Please note that loading the 'Order History' page can take some time.

Below is the 'Order History' page, which should reflect the number of Memberships that you hold and the number of games remaining in the season.



Step 3 - Selecting the game and seats for Re-Sale

Once on this page, select the game that you wish to return your seats for. Then, select the seats that you wish to return for the game that you have selected.



Allocated Total Seats: 5
Available Games: 2

10 Sharks v Canberra Raiders

Select Section

Select Row

Send Seat
Return selected seats

Select your seats to share or return

<input type="checkbox"/>	Game Info	Seating info	Status
<input type="checkbox"/>	Game: 10 Sharks v Canberra Raiders Venue: PointsBet Stadium Date/Time: Sun Sep 03 2023 16:05:00 GMT+1000 (Australian Eastern Standard Time)	Section: SPBU4 Row: ● Seat: 24	
<input type="checkbox"/>	Game: 10 Sharks v Canberra Raiders Venue: PointsBet Stadium Date/Time: Sun Sep 03 2023 16:05:00 GMT+1000 (Australian Eastern Standard Time)	Section: SPBU4 Row: ● Seat: 23	
<input type="checkbox"/>	Game: 10 Sharks v Canberra Raiders Venue: PointsBet Stadium Date/Time: Sun Sep 03 2023 16:05:00 GMT+1000 (Australian Eastern Standard Time)	Section: SPBU4 Row: ● Seat: 22	
<input type="checkbox"/>	Game: 10 Sharks v Canberra Raiders Venue: PointsBet Stadium Date/Time: Sun Sep 03 2023 16:05:00 GMT+1000 (Australian Eastern Standard Time)	Barcode: 2986 [REDACTED] 7539	
<input type="checkbox"/>	Game: 10 Sharks v Canberra Raiders Venue: PointsBet Stadium Date/Time: Sun Sep 03 2023 16:05:00 GMT+1000 (Australian Eastern Standard Time)	Barcode: 2986 [REDACTED] 7539	

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Please note, that only your seating details will be shown if you have a Reserved Seat, whilst only your Barcode will appear if you have a General Admission Membership.

Step 4 - Confirm and Accept

Once you are satisfied that you have selected to return the correct seats for the correct game that you are unable to attend, accept the Terms and Conditions and select 'Return Seats'.

The screenshot shows a web interface for seat re-sale. At the top, there are statistics: 'Allocated Total Seats: 3' and 'Available Games: 4'. Below this is a dropdown menu for the game, currently set to '08 Sharks v Manly Sea Eagles', and two dropdown menus for 'Select Section' and 'Select Row'. There are two buttons: 'Send Seat' and 'Return selected seats'. Below the buttons, it says '1 seat selected'. A table with columns 'Game Info', 'Seating info', and 'Status' is visible. A modal dialog box is open in the center, containing the following text:

Please Note:
You have chosen to return your membership seat(s) for resale. Upon completing this process you will be unable to retrieve your returned seat(s) and your membership barcode(s) will be disabled for the selected game.

Please read the [terms & conditions](#) before confirming.

I have read and accept the terms and conditions for returning seats

Buttons: Return Seats, Cancel

At the bottom left of the interface, there is a copyright notice: '© Sharks . All rights reserved. Version 5.21 B20 R1'.